



03/18/11 at 09:55 PM

[#1](#)

**I ´m so sorry,  
because too often my webcounter flagcounter.com is down or much  
delayed in loading.**

**Another thing is that flagcounter.com don ´t count all visits -  
countries & pageload - referring to my other counter  
statcounter.com.**

**Flagcounter.com miss about 10% of both kind of counting.  
Flagcounter.com NEVER send response of mail to them**

**Statcounter.com miss about 5% of what Flagcounter counts**

**Conclusion:**

**How many visits etc. are so missing from both the counters????**

**I can ´t no more recommend flagcounter.com and I ´m looking for  
finding a flagcounter I and you can trust. SO if you know such one  
please tell me....**

**If flagcounter.com don ´t have a better performance and  
counting very soon it will be erased...**

**So please help me to find a counter - flagcounter we can trust... I ´m  
ready to pay for the such ones....**



03/29/11 at 06:59 PM

[#2](#)

I have got this below answer in mail from Statcounter.com, they are always answering mails  
The mail from Statcounter:

Hi Bjarne,

My apologies for the inconvenience and confusion. It's actually normal for each counter to have a different count. The reason is based on how the internet and counters work. Counters can only log visits if the visitors browser can connect back to our site to report their visit. What happens is inevitably some users can not connect to the counter (for a variety of reasons) so counter A will not log their visit but counter B will (because they can connect to it no problem).

Please note that these are the common causes :

- there is a program on their computer which blocks them from connecting to our site (on purpose or accident)
- their network (ie, office environment) is setup to block connections to our site
- there is a network problem between their computer and our site that prevents them from connecting to our site

There are other causes as well, such as counter A may tabulate visitors differently than counter B. There are a lot of automated programs ("bots") that browse the net - we make sure not to count these, however some other counters may. This will also throw the stats off a bit.

I hope this helps clear things up. Please let me know if you have any other questions or concerns.

Thank you,  
Rory  
StatCounter